



1.B - QUALITY POLICY OF IMPCON

**QUALITY POLICY OF
INDIAN MINE PLANNERS & CONSULTANTS
(IMPCON)**

We have willingly chosen to implement a Quality Management System in line with our vision to remain a leading geological, mining and environmental consultant of international repute in mining and mineral sector.

So, we are committed to:

- a. Our business, purpose, and context so as to always meet and support our strategic directions, and meet and exceed all applicable requirements of our customers and other interested parties.
- b. Continually improve our Quality Management System and its effectiveness to satisfy all applicable requirements.
- c. Set suitable Quality Objectives, and implement their review mechanism to ensure continued achievement of this Quality Policy.
- d. Ensure suitable communication and understanding of this Quality Policy among all concerned.
- e. Focus on customer satisfaction by addressing customer feedback on regular basis.
- f. Provide state-of-the-art and optimal solutions to our customers, in keeping with the best national and international standards and practices.
- g. Maintain highest order of integrity and ethics in all our processes, operations and functioning.

Place: Kolkata
Date: 03.08.2022


(Dr NB Chanda)
Managing Partner, IMPCON